



ZHEJIANG HUAHE FORKLIFT CO.,LTD

Qianshangjia Industrial Estate, Jinqing Town, Luqiao District, Taizhou City, Zhejiang Province, China

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WARRANTY

浙江华和叉车有限公司（以下简称 HUAHE）针对国外市场将对其产品在材料以及工作质量上提供如下质保项目。

ZHEJIANG HUAHE FORKLIFT CO., LTD(Hereafter referred to as HUAHE) warrants its products to be free from defects in materials and workmanship when properly operated under normal working conditions for which it is designed.

一、 保证

WARRANTY

HUAHE 承诺;如其产品在最终用户的正常使用过程中,经 HUAHE 确认由于制造或材料不良等原因发生故障的任何零、部件都将免费提供更换件。

HUAHE guarantee to supply free replacement parts to any defective of HUAHE product which proved to be defective in material or workmanship when under proper operation during warranty period.

本保证仅对产品有效,对由下列情况引起的损害,将不负任何责任:无法使用产品所引起利益上的损失或成本费用的超支或业务上的损害或商业、财务信誉受损及其他损害。

This warranty is available on the products defectiveness only. HUAHE is not deemed to be responsible for the loss as the consequence of the products defectiveness, like profit loss, cost loss, sales loss, business and financial reputation loss as well as other losses.

HUAHE 也为其销售的产品备件提供保证,并保证其在材料以及质量上无不良现象存在,若产品备件自购买之日起 6 个月内证明有质量问题, HUAHE 将免费予以更换。

HUAHE also provides the warranty to the spare parts, and ensures that the material and quality of spare parts is in good condition, HUAHE will replace the quality-defective spare parts free of charge within 6 months from the date of purchase.

二、 保证期

PERIOD

HUAHE 对安装了进口发动机的内燃叉车动力单元(进口发动机、变速箱和驱动桥三个部件)提供两年的质保期,即自交货之日(B/L之日)起两年或者工作两千小时(以先期满为准)的质保期;对于其他产品及零部件, HUAHE 提供一年的质保期,即自交货之日(B/L之日)起一年或者工作两千小时(以先期满为准)的质保期,但下述第四、第五项所列情况下产生的质量问题的零部件除外。

HUAHE provide the warranty period to the POWER UNIT of HUAHE Counterbalance Internal Combustion forklift truck which are equipped with imported engine(imported engine, transmission and driving axle), for a period of 2 years or 2000 hours after the date of Bill of Lading whichever expires first. But for China-made engine to which HUAHE provide the warranty period for a period of 1 year or 2000 hours after the date of Bill of Lading whichever expires first. And for other components of HUAHE Counterbalance Internal

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Combustion Forklift Truck and other products, HUAHE provides the warranty for the period of 1 year or 2000 hours after the date of Bill of Lading whichever expires first. Clause 4 and 5 are excluded.

三、 更新及改进

PRODUCT UPDATE AND QUALITY IMPROVEMENT

HUAHE 致力于不断改进自己的产品，并为提高产品的质量在日臻完善及改进设计，但 HUAHE 没有义务为任何已装运或在维修中的产品提供该项服务。

HUAHE makes continuous efforts in design in order to update and improve the products and the quality. But HUAHE is under no obligation to provide this service for the products which are already shipped or under repairs.

四、 下列情况引起的损坏不属于保证范围。

Exclusions from warranty as follows:

1、 由于超出《使用说明书》或合同规定意外的特殊操作而发生的故障。

Damages caused by the abnormal operation which does not conform to the instructions provided in manual book or contract are excluded.

2、 由于没有正确按照 HUAHE 提供的《操作和维护手册》中有关操作规定而发生的故障。

Damages caused by the failure operation under the instructions provided in operation and maintenance manual of HUAHE are excluded.

3、 由于没有正确按 HUAHE 提供的《操作和维护手册》中有关维护规定，由于维修不当、保养不足或超负荷工作而引起的故障。

Damages caused by the failure maintenance according to operation and maintenance manual of HUAHE, like improper maintenance, in-adequate maintenance or overwork are excluded.

4、 由于操作者缺乏操作经验，乱用及误操作而引起的故障。

Damages caused by inexperienced operation or wrong operation are excluded.

5、 像总泵、车轮、转向液压缸、微动阀、连杆、门架滚轮、转向桥等部位，只要靠紧固进行调整就能修理的故障。

Failures which can be solved by minor adjustment on brake pump, wheel, steering hydraulic cylinder, and micro-valve, connect level, mast roller, steering axle, etc. are excluded.

6、 HUAHE 确认经过较小零件的替换可以修复的大部件的索赔。

Claims of bigger parts which can be repaired by replacement some smaller parts after HUAHE's confirmation are excluded.

7、 任何未经 HUAHE 事先同意的改造、改变或修整引起的故障。

Damages caused by any modifications and changes without prior to HUAHE's permission are excluded.

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8、采用 HUAHE 正宗部件以外零部件及接受未经 HUAHE 认可的维修人员进行维修的。

Damages caused by adopting the spare parts beyond HUAHE genuine parts and repaired by the serviceman without HUAHE authorization are excluded.

9、水灾、雷电等自然灾害、及其他不可抗力。

Damages caused by other causes not attributable to HUAHE, such as irresistible nature disaster and other force majeure.

五、 下列部件不属于保证范围

THE FOLLOWING COMPONENTS ARE EXCLUDED FROM THE WARRANTY

1、油类，润滑剂，过滤器及类似的油脂，润滑油类；燃料，冷却水，电解液，刹车液；发动机机油滤清器，空滤器，燃油滤清器，液压油滤清器及其他在保证期内按照维护 and 保养要求需更换的同类物品。

Various oils, filters, fuels, anti-freezing liquid, electrolyte, and oil filter, air cleaner, fuel filter of the engines, hydraulic oil filter, and other similar consumable parts which need to be replaced according to the maintenance routine within warranty period.

2、电气元件

ELECTRIC PARTS

接插件、电容器、分电盘、保险丝、灯泡、线束、点活塞等。

Power source plug, capacitor, distributor, fuse, bulb, wiring harness, glow plug, etc.

3、其他消耗部件

OTHER CONSUMER COMPONENTS

轮胎，管子，离合器摩擦片，制动蹄和衬套，皮带，喷油嘴，橡胶管，密封垫，气垫，O型圈，制动分碗，活塞环，玻璃纤维垫，润滑油杯，螺母，垫圈，开口销，轴衬，及其他在保证期内按照维护 and 保养要求需更换的同类物品。

Other consumable parts, such as , tire, hose, friction plate, brake shoe, fan belt, injector nozzle, seal, gasket, O-ring, brake wheel cylinder, piston ring, nipple, nut, bolt, washer, spacer, and other similar consumable parts which need to be replaced within warranty period.

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